

# MAESTRO

## INTELLIGENT WATER CONTROL

---

### FAQ

**Q. IS MAESTRO JUST FOR SPLASHPADS?**

**A.** No, Maestro can control other aquatic play and display environments, like fountains, Watermark or Water Journey™.

**Q. HOW MANY SOLUTIONS CAN I MANAGE WITH MAESTRO?**

**A.** By utilizing expansion units, Maestro can control endless features across many solutions, and is unlimited by the number of outputs or activators.

**Q. IS MAESTRO COMPATIBLE WITH COMPETITOR PRODUCTS?**

**A.** It is possible to retrofit non-Vortex solutions, but we would have to look at this case by case. Contact your Vortex experts for help.

**Q. IS MAESTRO AVAILABLE IN EUROPEAN VOLTAGE?**

**A.** Yes, Maestro is available in 240V 50Hz version.

**Q. HOW MANY LIGHTS CAN I CONTROL WITH MAESTRO?**

**A.** A standard Maestro Light package can control up to 24 LEDs, split into 2 or 6 color groups. It is possible to control more LEDs with an expansion module.

**Q. HOW DOES MAESTRO MANAGE LIGHT SEQUENCES?**

**A.** Maestro controls LED lighting in 2 or 6 groups. All LEDs in a group are controlled together - the whole group can be turned on or off, or illuminated in a certain color.

**Q. HOW DOES MAESTRO CONNECT WIRELESSLY?**

**A.** Maestro can be purchased with a 3G cellular router kit included. An optional anti-vandal 10ft antenna cable is also available. Facilities are responsible for their own data plan. The data carrier will provide a SIM card to be inserted into the cellular router kit.

**Q. HOW DOES MAESTRO CONNECT TO THE INTERNET?**

**A.** Maestro can connect to an existing wired network, wifi network or mobile network. A router must be connected to Maestro to enable any type of internet connection.

### FAQ

**Q. WHAT IS MAESTROLINK™?**

**A.** MaestroLink™ is the software that enables the operator to modify sequences, build playlists and set levels of access control. It also provides remote access for maintenance purposes and access to online technical support from Vortex from a secure webpage.

**Q. WHAT KIND OF ONLINE TECHNICAL SUPPORT IS AVAILABLE FROM VORTEX?**

**A.** Through MaestroLink, Vortex technical support staff are able to assist in diagnosing and troubleshooting any issues that may be encountered.

**Q. HOW DOES MAESTRO HELP ME SAVE WATER?**

**A.** Maestro features real-time flow control, which detects and re-adjusts any sequence overflow.

**Q. WHAT KIND OF SEQUENCING CONTROL CAN I ACHIEVE?**

**A.** Maestro enables calendar based sequences to be built, or random sequencing can be utilized to account for overall flow across a solution. Hybrid sequencing is also available; this will run your solution regardless of activation, so it becomes a live water display.